

■ OUR ADVANTAGE IS OUR QUALITY

In 1991 our quality management system was originally certified to ISO 9001 by Det Norske Veritas. It is a focus of our commitment towards continuous improvement, and involves all of our processes. In our quality manual all responsibilities and their systematic translation and integration throughout the entire company are defined. Furthermore we have internal quality teams engaged in continuous improvement processes based on the Kaizen philosophy.

The CAD based design follows detailed catalogues with defined quality standards. Based on the most current knowledge, technology and intensive R&D, we have completely redesigned the entire Profi line of hoists and accessories over the past 10 years.

In the receiving department corresponding controls and examinations have been implemented to ensure our suppliers meet the agreed upon quality standards. Periodical controls of inventory and transport logistics guarantee the optimal supply of materials and parts for the production and consequently the correct and timely delivery of ordered products.

Our process control uses defined quality plans. This ensures highest quality parts flow through all centers of production and assembly. Where required or necessary the quality plans include designation and marking of parts or kits to allow 100 % traceability of origin and production.

The quality control includes the machining as well as regular spot checks from the production line. Computer controlled precision measuring machines guarantee correct tolerances and continuous highest quality. Even measuring instruments are re-checked periodically.

After assembly we guarantee a 100 % final check and test before delivery of each unit.

With our trained service team we offer thorough product knowledge and support to our customers. All repair and service work is carried out according to defined check lists.

Our quality is your safety – there is no compromise.

